



Centrehealth Family Clinic

Dr. Nick Roubos
MBBS, FRACGP
Provider No. 0652579J

222 Centre Road, BENTLEIGH 3204

Ph: 9576 5422

Morning

Afternoon

Monday	8.30 am – 12.30 pm,	2.00 pm - 5.00 pm.
Tuesday	8.30 am – 12.30 pm,	2.00 pm - 5.00 pm.
Wednesday	8:30 am – 12.30 pm,	2.00 pm - 5.00 pm.
Thursday	8.30 am – 12.30 pm,	2.00pm – 5.00 pm
Friday	8.30 am – 12.30 pm,	2.00 pm - 5.00 pm.
Saturday	9.00 am – 12.30 pm,	
Sunday	Closed	Closed

Appointments:

In order to minimise waiting time, this practice operates by an appointment system. For all appointments, please call 9576 5422. Every effort will be made to accommodate you for your preferred time, however emergencies will be given priority. Longer consultation times are available, so please inform our receptionist if you require extra time. Alternatively you can book online via our website

centrehealthfamilyclinic.com.au

After hours care arrangements:

In cases of emergency, please attend an emergency department at your local hospital or call 000 and ask for an ambulance. For a doctor visit after hours call 137425.

To contact Dr. Nick Roubos, phone: 0412 566 174

Cancellations:

If you are unable to keep an appointment, please notify the receptionist as soon as possible so that we can allocate the appointment time to another patient. Repeat unattended appointments, will be charged a fee.

Fee Structure:

This practice Privately bills. Reduced fees apply in some cases on request to your consulting doctor.

Payment of the total fee will be expected on the day and is payable by cash, eftpos or credit card.

Rebate can be claimed via TYRO at time of payment.

Standard consultation - \$ 85.00

Medicare rebate - \$41.40

Extended consultation - \$130.00

Medicare rebate - \$80.10

Telehealth appointments are available to eligible patients. Call the practice to book.

All procedures are privately billed, with an out of pocket difference of \$25 or more, depending on the extent of the procedure.

Please discuss procedure fees with your doctor prior to attending for the procedure.

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Revised Nov 2023

Telephone enquiries:

Telephone calls to doctors are limited. This ensure that the doctor has uninterrupted consulting time with patients. Our receptionist will assist you with any enquiries or take a message and arrange a time that will be convenient for both yourself and the doctor to return the call and discuss your concerns.

Our Doctors:

Dr Nick Roubos is the owner of this practice. He graduated from Monash University in 1991 and has 17 years' experience in all aspects of general practice. His special interests are paediatrics, acupuncture, hypnotherapy and nutrition.

GP Registrar We have a Registrar working full time at Centrehealth under supervision of both Nick Roubos. Our Registrars have completed their medical degrees and have practiced medicine for several year before undertaking specialist training in General Practice.

Practice Manager

Catherine Hassall is our Practice Manager and is happy to take any enquiries you may have.

Nurses

Catherine is also a Practice Nurse. She graduated as a Registered Nurse in 1984 and has had experience in Accident and Emergency, Operating Theatre, General Practice and remote Nursing in Central Australia. She is an accredited Cervical Screening Provider with VCS.

Tessa completed her nursing degree in 2020 and we welcome her to Centrehealth in 2021. Tessa is a nurse immunizer and is studying to be a diabetic nurse educator in 2024

Recalls and Reminders:

This clinic offers a recall and reminder system for cervical screening, immunizations and repeat blood tests. If you do not wish to be on the recall system, please inform the doctor or nurse at the time of your treatment.

Your Privacy:

This practice is committed to providing quality care and service. As part of this we have a policy to protect your privacy that complies with privacy legislation.

Our Privacy Policy advises you:

- * that we need your consent to collect information about you
- * that you can request access to the information we hold about you
- * that you may discuss any concerns you have about how we handle your information with your doctor or the practice staff
- * how you can obtain information about any possible breaches of privacy.

Please ask your doctor or see our reception staff if you would like more information about our privacy policy or how to access information from your health record.

Your Satisfaction:

Centrehealth aims to provide the highest quality care. We hope you are happy with the service and trust you will bring any concerns, queries or problems to our attention. We would also appreciate any suggestions you may have to offer.

Please feel free to discuss any matters of concern with our Practice Manager - Catherine Hassall on 9576 5422.

Alternatively you can contact the Office of the Health Service Commissioner, 570 Bourke Street Melbourne 3001, phone 03 8601 5200 or toll free on 1800 136 066.

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